

Department of Human Services

Stakeholder Collective

April 26, 2023



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DDD Mission

To ensure that people with intellectual and developmental disabilities have equal opportunities and receive the services and supports they need to live and work in South Dakota communities.



Stakeholder Collective Why, Who, and When

Why: Bring together people with common goals, vested interest and shared knowledge

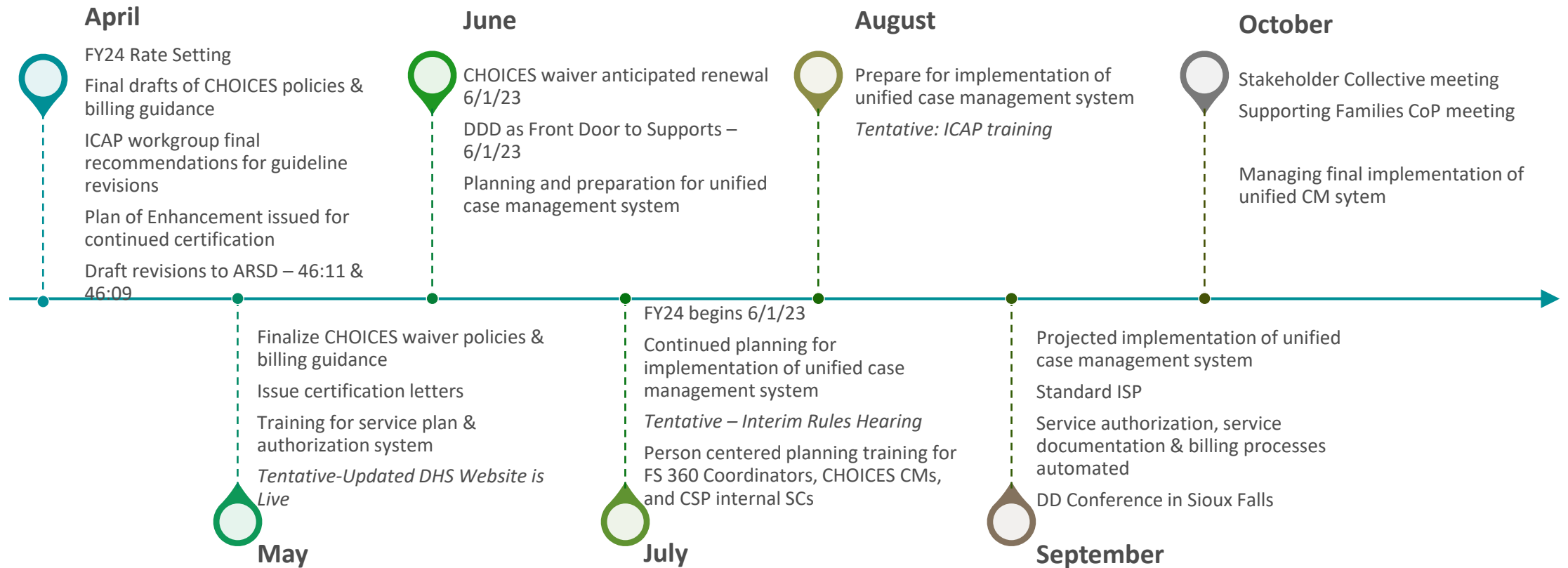
Who:

- SD Advocates for Change
- DD Council
- SD Supporting Families Community of Practice members
- Community Support Providers – CHOICES and FS 360
- CHOICES Case Management Providers
- Family Support 360 Coordinators
- Division of Developmental Disabilities staff

When: Quarterly

- January, April, July, October

DDD Timeline & Priorities





Front Door to Supports

Purpose:

Improve the experience of people with disabilities and their families as they navigate complex service delivery systems by creating a single “front door” to DDD services.

Workgroup Members

Family Members:

Jennifer Walker – Family Support Council (Salem, SD)

Christine Kenser – Family Support Council (Aberdeen, SD)

Mary Kay Budmayr (Pierre, SD)

Nichole Winkler (Rapid City, SD)

Family Support 360 Coordinators

Teri Bukowski – Benchmark Human Services - Family Support

Edie Kavanaugh – Volunteers of America

Heidi Valer - LifeScape

Kristi Heumiller – Black Hills Special Services Cooperative

CHOICES Case Management

Tacey Dunwoody – Benchmark Human Services

Theresa Marzahn – Resources for Human Development Case Management

Naomi Even – New Horizons Case Management

Amy Hoekstra – LifeScape Case Management

Community Support Providers

Dawn Eden – Huron Area Center for Independence

Cheryl Rohlf – Northern Hills Training Center

Stephanie Busjahn – LifeScape (CSP and Intermediate Care Facility)

Sharon Oien – Ability Building Services

Melanie DeBates - DakotAbilities

Workgroup Outcomes

- Development of a single application for all DDD services
- Application Guide created = people know the steps involved and what to expect from the process
- Conversation with DDD intake specialists prior to application = less time spent telling your story to lots of people & personalized service recommendations
 - ✓ Information gathering by DDD will be shared with providers you want to be referred to & later choose for services
- User Portal to be available on DDD website
 - ✓ Option to talk to a live person
 - ✓ Submit contact information through portal and request someone reach out
 - ✓ Option to submit DDD application through portal

Front Door Process

Application Process

Contact DDD

DDD Application

ICAP Assessment

Connect with Providers

Receive DDD eligibility
determination

Connect with a coordinator
or case manager

Complete DSS application

Start services

Contact DDD

Contact the Division of Developmental Disabilities

- Call toll free 1-833-663-9673 and press Option 2
- Send an email to DDDIntakeProcess@state.sd.us



Front Door Communication & Training

- DDD service brochures outline contact to Dakota at Home
- Creating infographics and videos to share with families and on DDD website
- Planning training with CHOICES and Family Support 360 provider admissions contacts
- Informational sessions with partner agencies who frequently refer to DDD
 - ✓ SD Parent Connection
 - ✓ Birth to Three
 - ✓ Local School Districts
 - ✓ Hospitals/Clinics

January Meeting Recap

- Disability Rights SD:
 - ✓ Protection & Advocacy – investigating Abuse & Neglect
 - ✓ Community Access – South Dakotans with disabilities live in the most integrated setting
 - ✓ Education – students are free of rights restrictions and are provided education in the least restrictive environment
 - ✓ Employment – remove barriers
 - ✓ Guardianship Alternatives
 - ✓ Voting
- Center for Disabilities
 - ✓ New partnerships – state, regional, national)
 - ✓ Expanding Project ECHO (Extension for Community Health Outcomes)
 - ✓ Oyate Circle
 - ✓ Childhood mental health
 - ✓ Intersect between mental health and IDD

Open Discussion

- How do the current priorities & efforts the DD Network, Supporting Families CoP, and DDD and other partners align?
- How can we leverage our partnerships to accomplish common goals?



2023 Stakeholder Collective Meetings

- DDD Stakeholder Collective Schedule
 - ✓ January 25, 2023
 - ✓ April 26, 2023
 - ✓ July 26, 2023
 - ✓ October 25, 2023
- [Division of Developmental Disabilities website](#)
 - ✓ Upcoming Events
 - ✓ Meeting Notes & Handouts: Resources -> DDD Stakeholder Collective
- Like, Learn, Change
 - Go to www.menti.com and use the code **1974 5521** or use the QR code:

Contact Us

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Thank
you!

